

**50% Deposit payable for confirmation. Full amount payable before or on arrival.  
N\$200.00 Admin Fee charged on all refunds**

**Banking Details**

BANK: Bank Windhoek Limited  
ACCOUNT NAME: Red Trading Restaurant CC  
ACCOUNT NO: 8013318879  
BRANCH NO: 481 - 972  
BRANCH NAME: Windhoek Branch  
SWIFT CODE: BWLINANX

**PLEASE USE REFERENCE/INVOICE NUMBER ON PAYMENT**

**Cancellation Policy: Individual reservations**

Free cancellation 48 hours and more, prior to arrival date  
20% cancellation fee on less than 48 hours prior to arrival date  
100% cancellation fee on NO SHOW

**Cancellation Policy: Group reservations**

100% cancellation 0 – 7 days prior to arrival or NO SHOW  
80% cancellation 8 - 30 days prior to arrival date  
50% cancellation 31 - 60 days prior to arrival date  
20% cancellation 61 - 89 days prior to arrival date